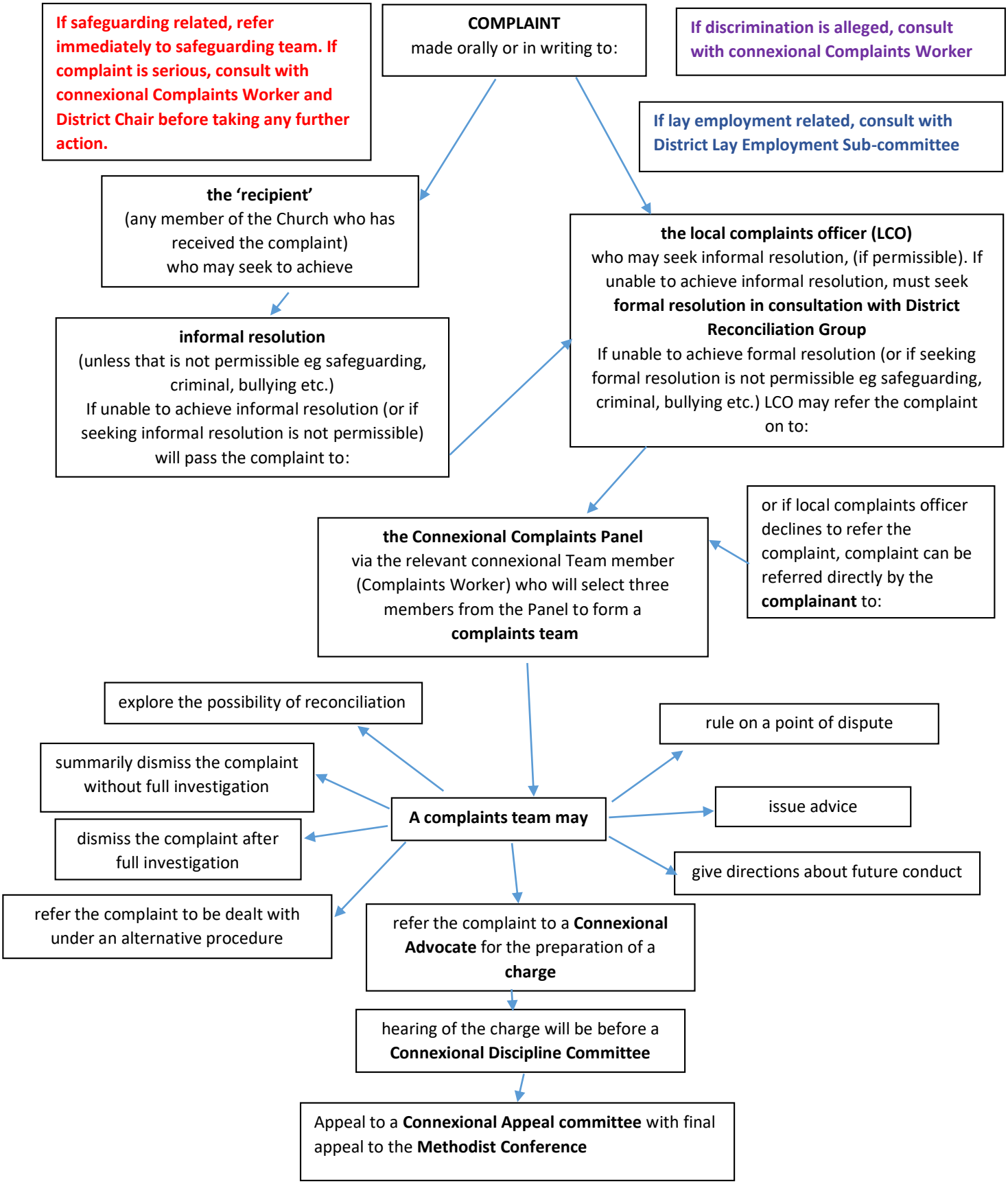
PART 11 - COMPLAINTS AND DISCIPLINE PROCESS - FLOWCHART FOLLOWING A COMPLAINT



Updated 12/2021