

# New Ways of Working

**Streamlining transactions** 



### Introduction

- New IT systems and changes to the way TMCP processes transactions
- Closer working relationships with the Connexional Team
- Working with the Panel Solicitors to streamline straightforward sale and lease transactions and improve efficiency



#### **Overview**

- Frontloading
- TMCP guidance and support when decision first made to sell/lease
- Identification of issues and charity law & Methodist law & policy requirements largely met before the time critical stages
- Buyer/tenant found => rely on expertise Panel Solicitor

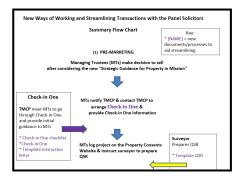


#### What we did?

- Broke down a simple sale transaction into six stages; (1) Premarketing; (2) Marketing; (3) Offer accepted; (4) Conveyancing process (panel solicitor instructed); (5) Exchange of contracts; (6) Completion
- The six stages include two "Check-ins"
- Common issues
- Order transactional requirements
- Identify who needs to know what and when



# **Summary Flow Chart**





## How?

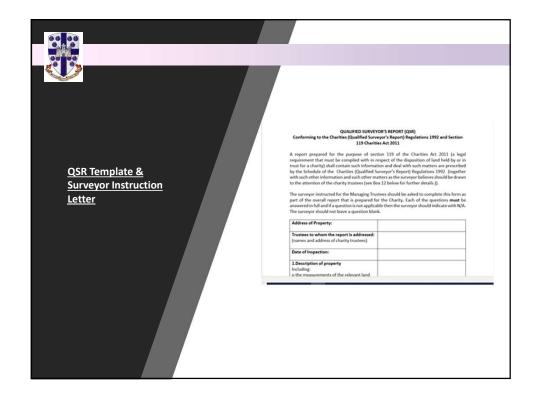
- Use of "check ins"
- Template instructions letters/Questionnaires
- Template documents
- Exception reporting

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## What we are doing now

- Finalising Check-in One guidance and Checklist
- Starting to use the QSR Template & surveyor instruction
  letter
- Pilot Stage One/Check-in One
- Flow charts and guidance for entire process
- Use of existing templates: Template AST & Template Short Term Lease





## **Next Steps**

- Adapt Check-in One process following pilot
- Roll out Check-in One to all Managing Trustees
- Work with Panel Solicitors on Check-in Two
  - Instructing Solicitor Questionnaire
  - Develop template sales documents and Heads of Terms
- Roll out the New Ways of Working alongside development and implementation of new IT systems



# **Streamlining**

- Internal processes
- Interactions with external partners

=> Streamlining transactions

