

EVENT TERMS



Group bookings close on 21 July 2024.

If you have any concerns or questions about your booking, please email 3Generate@methodistchurch.org.uk

TICKETS

Please note you are free to make as many orders as you wish. 3Generate will combine all your orders together as one group.

There should be at least two leaders for every group and a ratio of one leader for every six young people. Each group should have a Main Group Leader, who will be responsible for managing the booking and for the group throughout the event.

A Saturday ticket allows entry on Saturday only (from 9am to 11.30pm), no overnight accommodation.

A weekend ticket allows entry to the whole 3Generate weekend, from 7pm on Friday to 12.30pm on Sunday, including overnight camping (tents will be provided and erected before arrival).

A 4-7s day ticket allows entry to 3generate 4-7s area from 10am to 6pm

Purchasing a 4-7s 'first child' ticket entitles you to also book tickets for up to two significant adults. For any further children in the same family, please select the 4-7s 'sibling' ticket. 4-7s significant adult tickets are free.

The NEC catering company 'Amadeus' provides all meals throughout the weekend for all participants, regardless of ticket types, when they are on-site during the event. All dietary requirements are catered for, provided they are included on your iKnow church records before 14 September 2024.

PAYMENT

Payment can be made by credit/debit card, by cheque made payable to "the Methodist Church" or by bank transfer (BACS).

If you would like to delay payment until the end of August, you need to pay by cheque or by bank transfer (BACS). When placing your order please add the code "CHQ" to 'Discount Offer(s)' by clicking on '(Add Coupons)'. This means you won't have to provide card details later on in the booking process and you will be able to delay your payment. Payments by cheque or Bacs should be made by 31 August at the latest.

<https://eventsfeedback2020.typeform.com/to/B8d4aHph>

If paying by cheque, please fill out a cheque form and post this together with your cheque to arrive by the end of August to: 3Generate, The Methodist Church – C/O Church House Westminster, 27 Great Smith Street, London SW1P 3AZ.

If paying by BACS, please fill out a BACS form and email this to 3Generate@methodistchurch.org.uk.

<https://eventsfeedback2020.typeform.com/to/TpZZtvqn>

Credit/debit card payments will be taken immediately as you book your tickets online. Credit/debit card transactions will show on the statement as “M.Church”.

The tickets will be emailed shortly after booking, sent to the Main Group Leader email address given during the booking process. Please check your spam/junk folder before asking us to resend it.

PROVIDING DETAILS

If your circumstances change please email 3Generate@methodistchurch.org.uk. We would not normally expect to provide refunds as costs will have already have been incurred. However, up to three tickets can be returned before the end of August.

The system allows 30 minutes to complete the details needed to buy the tickets.

Please complete all participant information as soon as possible or by 15 September 2024 at the latest.

Main Group Leaders are responsible for ensuring details for all members of their group, such as date of birth, accessibility and dietary requirements are completed on the iKnow Church system by 15 September 2024 at the latest. They are also responsible for submitting details for the group verification form. (**This is located in the ME section- iknow church**)

Each booking must include the following at least once (eg in the Main Group Leader’s details): group name, Main Group Leader's name (this is the person in charge of the group), Methodist district and church name and town (eg Holy Trinity, Bakewell).

Each ticket must include the participant name, school year (at the time of 3Generate) and gender.

Leaders who have attended 3Generate previously should be able to use their existing login details for iKnow Church. Please let us know if you experience any difficulties. New leaders will be sent an email to create a password.

Please be aware that we will use the email address you give to us to contact you regarding the event (and only for this purpose). The updated Connexional Team Privacy Notice is now available here: www.methodist.org.uk/privacy-and-cookie-policy/ for further details about how we use personal data.

Check the 3Generate web pages regularly for updates and important information about the event: www.3Generate.org.uk

If there are any queries, please email 3generate@methodistchurch.org.uk

LEADER RESPONSIBILITIES

Main Group Leaders are responsible for their group throughout the 3Generate event and, together with group's other leaders, should ensure they have knowledge of where all members of their group are and that their behaviour is appropriate.

All leaders of groups, main and other, should be in possession of (and have loaded a picture on to their iKnow profile) an enhanced DBS certificate, issued through the Methodist Church and under five years old on 3 October 2024. If your group are staying overnight at the event, the certificate should include a check against the "child barred list". DBS certificates issued through other organisations may be acceptable if under two years old at 6 October 2024.